Assessment is a process of gathering information to evaluate client needs and functioning in order to determine appropriate service/treatment based on identification of the presenting problem, evaluation of mental status, and formulation of a diagnostic impression to determine the need for care, and recommend appropriate services/treatment and/or the need for further assessment.

Case Management activities assist and support clients in gaining access to needed medical, social, educational and other services essential to meeting basic human needs and may include interactions with family members, other individuals or entities.

Community Psychiatric Supportive Treatment (CPST) is a case management program for children and adults. CPST provides services in the home, community and school. CPST serves as an extra support to out-patient counseling and medication management services.

Counseling (individuals, families or groups) involves interaction in which the focus is on treatment of the person’s mental illness, emotional disturbance and/or alcohol and other drug problems and/or addiction and achieving treatment objectives.

Crisis Intervention provides immediate response to a crisis or emergency situation experienced by a client, family member and/or significant other to safely de-escalate an individual or situation, determine appropriate treatment services, and coordinate the follow through of these services and referral linkages.

Detox services assist individuals suffering mild to moderate symptoms of withdrawal with 24-hour medical monitoring (sub-acute) or 24-hour medically-directed assessment and withdrawal management (acute) to promote the recovery of an individual from an addiction.

Drug Screening detects the presence of alcohol and other drugs. Urinalysis includes laboratory testing and/or urine dip screen.

Employment/Vocational Services help promote recovery by providing training and skill development that is goal-oriented, ability-based, and incorporates individual choice in securing/maintaining employment.

Housing includes environments that provide interim support and services for those who are potentially at risk of institutional placement, transitioning from institutional settings, homeless and especially any individual at risk of relapsing with drug or alcohol addiction, including temporary housing and sober beds.

Intensive Outpatient Treatment is structured individual and group activities and services that are provided at a certified treatment program site for a minimum of eight hours per week with services provided at least three days per week.

Medication Management is the provision, prescription and supervision of psychotropic medication used to reduce/stabilize/eliminate psychiatric or physical symptoms with the goal of improved functioning, including management and reduction of symptoms.

Other Mental Health Services can include, but is not limited to, residential support, therapeutic and specialized foster care, arts therapy, faith-based recovery services, respite services, hoarding treatment, payee services and transportation services including Medication Assisted Treatment (MAT) involving Methadone, Suboxone and Vivitrol.

Other AOD (Alcohol and Other Drug Addiction) Recovery Services can include, but is not limited to, programs such as drug-court, treatment, jail liaison, outreach, recovery, Project DAWN and faith-based recovery services.

Partial Hospitalization provides intensive outpatient services to address the individualized mental health needs for a minimum of two hours and up to a maximum of seven hours each day at a treatment facility.

Peer Support/Recovery Coach services are a process of giving and receiving support and education from individuals with shared life experiences. Peer Support services are provided by individuals in recovery from mental illness and/or addiction who use their lived experience as a tool to assist others by sharing their personal journeys and knowledge. Individuals engaged in peer services play a vital role in laying the foundation for sustained recovery. Drop-in centers, clubhouse programs and the warmline, run by and for clients, are examples.

Prevention Services aim to reduce the impact of mental illness and addiction in our communities. Prevention services can be implemented regardless of incidence, prevalence, progression or severity of addiction, mental health or emotional disturbance. Alternative Services offered are a form of Prevention.

Residential Treatment is a 24-hour rehabilitation facility with constant medical/nursing monitoring, where a planned program of professionally directed evaluation, care and treatment is coordinated based on evidence-based practices for the recovery of an individual living with mental illness and/or alcohol and other drug addictions.

Referral Services respond to inquiries, usually by telephone, to obtain mental health and/or addiction treatment and recovery services that are either provided by that agency or by another community organization.

Information Dissemination focuses on building awareness and knowledge of the nature and extent of mental illness, emotional disturbance and/or alcohol and other drug use, abuse and addiction and their effects on individuals, families and communities. This also includes providing information about prevention, treatment and/or recovery support services, programs and resources.
# Our Network of Provider Agencies

<table>
<thead>
<tr>
<th>PHONE</th>
<th>Assessment</th>
<th>Case Management/CRF</th>
<th>Counseling</th>
<th>Crisis Intervention</th>
<th>Detox</th>
<th>Drug Screenings</th>
<th>Employment/Vocational</th>
<th>Housing</th>
<th>Intensive Outpatient</th>
<th>Mediation Management</th>
<th>Other AOD Recovery Services</th>
<th>Partial Hospitalization</th>
<th>Peer Support</th>
<th>Prevention</th>
<th>Residential Treatment</th>
<th>Referral Information</th>
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| 216-292-9700 | C | C | C | C | C | C | C | C | C | C | C | C | C | C
| 216-621-6511 | C | C | C | C | C | C | C | C | C | C | C | C | C | C
| 216-681-0330 | A | C | A | C | A | A | A | A | A | A | A | C | A | A
| 216-831-1355 | C | C | C | C | C | C | C | C | C | C | C | C | C | C
| 216-939-2030 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-432-7200 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-664-6666 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-416-4277 | C | C | C | C | C | C | C | C | C | C | C | C | C | C
| 216-619-6194 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-861-1426 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-361-2040 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-881-0785 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-441-0200 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-831-6466 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-483-8250 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-483-7330 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-391-4357 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-791-8000 | E | E | E | E | E | E | E | E | E | E | E | E | E | E
| 216-961-7690 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-579-3330 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 440-833-6212 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
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| 216-623-6555 | A | A | A | C | A | A | A | A | A | A | A | A | A | A
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| 330-467-1311 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-391-6672 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 216-860-0696 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
| 440-234-2006 | C | C | C | C | C | C | C | C | C | C | C | C | C | C
| 216-231-3372 | A | A | A | A | A | A | A | A | A | A | A | A | A | A
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For information on Medicaid providers, call the Ohio Medicaid Consumer Hotline 1-800-324-8868 or visit medicaid.ohio.gov. Click on "For Ohioans," and then click "Covered Services."